

TITLE	Field Service Technician
REPORTING TO	Field Service Manager
WHERE & WHEN	Monday - Friday 37 Hours The site is based in Wallyford, but the role will involve travel to all parts of the UK & Europe
ABOUT US	
<p>Here at LOGAN ENERGY, we are INNOVATIVE, ENGAGING, and FAST-PACED, and our goal is to deliver the future today. If you're INQUISITIVE, CREATIVE, and enjoy working collaboratively with like-minded people, this is the place for you.</p> <p>Logan Energy has extensive experience and a proven track record in delivering projects and solutions in the hydrogen and clean energy sectors. We specialise in integrated engineering solutions incorporating hydrogen technologies including, production, refuelling, storage, distribution, and fuel cells. We offer a full turnkey service from project inception and feasibility, design development, manufacture, installation, operation, and maintenance.</p> <p>We have over twenty-six years of expertise in hydrogen and fuel cell technologies and to date we have built and installed hydrogen production & refuelling stations for the UK and European markets and have also installed, commissioned, and maintained over 1MWe of fuel cells providing heat, power, and cooling in landmark buildings in the UK.</p>	
PURPOSE OF ROLE	
<p>The main purpose of a Field Service Engineer is to carry out planned preventative maintenance as per customer contractual service plans, as well as responding to any reactive technical issues of a call out nature, across client sites in UK and Europe.</p> <p>Ensure that the equipment is built to specifications, safely on time and on budget.</p> <p>A critical part of the role is to act as an interface between the business and the customer in a highly professional manner, ensuring timely and informative communication is maintained.</p> <p>This is an opportunity for an all-round engineer with initiative and enthusiasm to help us build the technology of the future.</p>	
DUTIES	
<ul style="list-style-type: none"> • Project Management of on-site installations including: <ul style="list-style-type: none"> ○ Shipping/Cranage/Transportation ○ Installation of Services on Site ○ RAMS 	

- Health & Safety
- Organisation of vans and tools
- Responsible for the movement of heavy materials for projects
- Ensure that the Health & Safety, Quality and Environmental procedures are followed
- Reporting to Design Manager of any incidents, spillages etc that occur
- Assistance with the design and integration of mechanical, electrical and controls components
- Assistance with estimation for potential new installations and maintenance contracts
- Assistance with specification and procurement of subcontract work
- Procurement of maintenance and project components

MAIN DELIVERABLES IN ROLE

- QHSE compliant installations
- Reporting to the Field Service Manager any issues promptly
- Complete Installations on time and on budget
- Professional and informative communications both internally and with our customers

PERSON SPECIFICATION

- Excellent organisational and time management skills
- First class Communication skills
- Positive, proactive, and constructive approach to problem solving
- High level accuracy and attention to detail
- Excellent planning and organisational skills
- Ability to prioritise and multi-task
- Ability to think ahead and remain flexible to changing demands
- Dedicated team worker
- Willing to work away from home
- Project management experience is desirable

Qualifications

- Mechanical/Electrical Engineering Degree OR Mech/Elec/Instrument Apprenticeship with proven field service experience
- IOSH Working Safely or other relevant safety qualification desirable
- ATEX/DSEAR Trained desirable
- COMPEX Knowledge
- HV Trained
- 18th Edition Trained

Knowledge and Experience

- Working with hydrogen advantageous but not essential
- Experience in executing, elements of the Field Services activities including maintenance contracts
- Able to read P&ID (piping and instrumentation diagram) schematics
- Has knowledge of control systems PLCs (Programmable Logic Controller) etc.
- Has experience of working with power management systems