

Job Description

TITLE:	Field Service Engineer
REPORTING TO:	Field Service Manager
WHERE & WHEN	Monday - Friday 40 hours. The site is based in Wallyford, but the role will involve travel to all parts of the UK, Europe, and the USA.
PURPOSE OF ROLE:	
<p>The main purpose of a Field Service Engineer is to carry out planned preventative maintenance as per customer contractual service plans, as well as respond to any reactive technical issues of a call out nature, across client sites in the UK and Europe.</p> <p>Ensure that the equipment is built to specifications, safely on time and on budget.</p> <p>A critical part of the role is to act as an interface between the business and the customer in a highly professional manner, ensuring timely and informative communication is maintained.</p> <p>This is an opportunity for an all-round engineer with initiative and enthusiasm to help us build the technology of the future.</p>	
DUTIES:	
<ul style="list-style-type: none"> • Project Management of on-site installations including: <ul style="list-style-type: none"> ○ Shipping/Cranage/Transportation ○ Installation of Services on Site ○ RAMS ○ Health & Safety ○ Organisation of vans and tools • Responsible for the movement of heavy materials for projects • Ensure that the Health & Safety, Quality, and Environmental procedures are followed • Reporting to the Design Manager of any incidents, spillages etc that occur • Assistance with the design and integration of mechanical, electrical, and controls components • Assistance with estimation for potential new installations and maintenance contracts • Assistance with specification and procurement of subcontract work • Procurement of maintenance and project components 	

MAIN DELIVERABLES IN ROLE:

- QHSE compliant installations
- Reporting to the Field Service Manager any issues promptly
- Complete installations on time and on budget
- Professional and informative communications both internally and with our customers

PERSON SPECIFICATION:

- Excellent organisational and time management skills
- First class communication skills
- Positive, proactive, and constructive approach to problem solving
- High level accuracy and attention to detail
- Excellent planning and organisational skills
- Ability to prioritise and multi-task
- Ability to think ahead and remain flexible to changing demands
- Dedicated team worker
- Willing to work away from home
- Project management experience is desirable

Qualifications

- Mechanical/Electrical Engineering Degree OR Mech/Elec/Instrument Apprenticeship with proven field service experience
- IOSH Working Safely or other relevant safety qualification
- ATEX/DSEAR Trained desirable
- COMPEX Knowledge
- HV Trained
- 18th Edition Trained

Knowledge and Experience

- Working with hydrogen is advantageous but not essential
- Experience in executing, elements of the Field Services activities including maintenance contracts
- Able to read P&ID (piping and instrumentation diagram) schematics
- Has knowledge of control systems PLCs (Programmable Logic Controller) etc.
- Has experience in working with power management systems